



## Community Health Worker

**Company:** Knox Public Health

**Location:** Knox County

### About Us

Knox Public Health is a nationally accredited agency that has been serving Knox County, Ohio, for over a century. With a mission to promote a healthy community through education, innovation, and equitable care, Knox Public Health offers a wide range of services, including medical, dental, and behavioral health care, as well as programs in environmental health, immunizations, WIC, and tobacco cessation.

The agency operates multiple health center locations across the county, ensuring accessible care for all residents, regardless of insurance status. By addressing community issues through proactive and innovative solutions, Knox Public Health continues to be a leader in public health, inspiring and empowering healthy lifestyles for generations to come.

### Position Overview

We are seeking a dedicated and compassionate Community Health Worker (CHW) to join our public health team. As a CHW, you will serve as a vital link between the community and healthcare services, providing education, support, and resources to promote health, prevent disease, and improve access to care. This role requires strong communication skills, cultural sensitivity, and a deep commitment to empowering individuals and communities to achieve better health outcomes. If you are passionate about making a positive impact in public health, we invite you to apply.

### Key Responsibilities

#### Care Coordination and Support:

- Utilize Pathways protocols for all care coordination activities, ensuring consistent and high-quality management of assigned participant caseload.
- Establish and maintain trusting relationships with participants and their families, offering general support, guidance, and encouragement throughout the care process.

**Participant Assessment and Documentation:**

- Conduct participant interviews to assess challenges related to personal and family adjustments, health, finances, employment, food, clothing, housing, utilities, and physical and mental health.
- Complete monthly assessments, including checklists, visit forms, and progress forms, ensuring all participant data from home visits is accurately documented and entered into the database within two (2) business days.

**Ongoing Participant Engagement:**

- Maintain regular contact with participants through phone calls, home visits, and visits to other locations where participants can be reached.
- Provide participants with referrals to appropriate community services and support them in accessing transportation and attending scheduled appointments.

**Advocacy and Liaison Services:**

- Serve as an advocate for participants, acting as a liaison between participants/families and community service agencies, including schools, hospitals, and support groups.
- Counsel participants individually, within families, or in small groups, assisting them in developing effective plans to meet their needs and enhance their social functioning.

**Medical Guidance and Education:**

- Provide guidance to participants and their families through one-on-one or group sessions, promoting understanding, acceptance, and adherence to medical recommendations.

**Eligibility Determination and Referrals:**

- Evaluate participants' eligibility for services such as financial assistance, insurance, and other available programs.
- Facilitate participant access to community resources and refer them to appropriate agencies to address identified needs.

**Professional Development and Collaboration:**

- Attend Community Health Worker (CHW) meetings, training sessions, and other relevant meetings as requested, maintaining current knowledge and skills related to care coordination and participant support



## Qualifications

- High school diploma required
- Successful completion of the certified Community Health Worker training and certification through the Ohio Board of Nursing required at hire or up to 6 months after employment
- Excellent verbal and written communication skills
- Ability to build and maintain effective working relationships
- Excellent computer and technology skills
- Large knowledge base about community resources
- Proficient time management

## Preferred Experience

- Background in public health, community health, or a related field.
- Demonstrated ability to work autonomously
- Strong technology skills, including data management and workflow optimization.

## Benefits

- Public Service Loan Forgiveness (PSLF) eligibility
- Competitive hourly rate based on experience
- Comprehensive benefits package, including health, dental, and retirement savings plan
- Generous paid time off, including sick leave, vacation, personal days, and holidays
- Professional development opportunities and continuing education support
- Collaborative and mission-driven work environment

This is a unique opportunity to make a meaningful impact in a community-focused public health setting. If you're passionate about improving healthcare access, we'd love to hear from you!

## How to apply:

If you are looking to make a change in the direction of your career and enjoy working in a fast-paced environment while keeping the standards of output efficient and on task, submit your resume and application online at <https://bit.ly/kph-jobs> Position open until filled.

Employment application and this posting can be found on our website @ [www.knoxhealth.com](http://www.knoxhealth.com).

**THIS IS NOT A REMOTE OR WORK FROM HOME POSITION**

*Knox Public Health is an Equal Opportunity Employer Provider.*

Knox Public Health regularly accepts resumes which are kept on file for one year from the date received.