



The Board of Health of the Knox County Health District held a regular meeting in the agency conference room with a digital platform option through Zoom for staff and guests only. The following were in attendance:

| BOARD MEMBERS                   | STAFF  |
|---------------------------------|--|
| Jeff Harmer, President          | Zach Green, Health Commissioner                    |
| Diane Goodrich                  | Joyce Frazee, Human Resource Director              |
| Barb Brenneman                  | Katie Hunter, Fiscal Director                      |
| Eric Helt                       | Stacy Gilley, BH Director, Zoom                    |
| Dan Brinkman                    | Nate Overholt, Environmental Health Director, Zoom |
| Amanda Rogers, DVM              | Tina Cockrell, PHEN Director                       |
|                                 | Lane Belangia, Community Health Center CEO         |
|                                 | Deanar Sylvester, Clinical Director, Zoom          |
| ABSENT                          | Kristi Thomas, HR Generalist                       |
| Barry George, MD                | Nicole Lybarger, PR Coordinator                    |
| Jason Whaley, President Pro-Tem | Logan Schofield, PR Coordinator                    |
| Eric Siekkinen, RPh             |  |
| Ron Martinson, MD               | GUEST  |
| Cyndie Miller, WIC Director     |  |
| Nan Snyder, Clinical Director   |  |

#### 1. Convention

#### 1.1. Call to Order

Jeff Harmer called the meeting to order at 6:31p.m.

# 1.2. Acceptance of the Agenda

Eric Helt made a motion to accept the agenda. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

# 1.3. Approval of the minutes for October 18, 2023 Board of Health meeting.

Amanda Rogers, DVM, made a motion to approve the minutes for October 18, 2023. Eric Helt seconded the motion; in the negative: none. The motion was approved.



#### 1.4. Approval of the Bills

Barb Brenneman made a motion to approve the bills. Amanda Rogers, DVM, seconded the motion; in the negative: none. The motion was approved.

| APPROVAL OF BILLS October 2023                |              |  |
|---|--------------|--|
| FUND  | AMOUNT       |  |
| 801 - General Fund                            | 39,029.10    |  |
| 806 - Food Service Fund                       | 502.53       |  |
| 807 - Private Water Fund                      | 2,481.65     |  |
| 808 - WIC Grant                               | 431.97       |  |
| 809 - Sewage Program Fund                     | 929.68       |  |
| 811 - Creating Healthy Communities Grant      | 60.32        |  |
| 812 - Public Hth Emergency Preparedness Grant | 540.74       |  |
| 813 - MCH/CFHS Grant                          | 428.05       |  |
| 814 - Community Health Center Grant           | 337,097.92   |  |
| 820 - ODH Grants                              | 23,306.01    |  |
| 830 - Drug Free Communities                   | 15,289.44    |  |
| Total   | \$420,097.41 |  |
| THEN & NOW                                    |              |  |
| 801 - General Fund                            | 2,533.30     |  |
| 806 - Food Service Fund                       | 133.00       |  |
| 807 - Private Water Fund                      | 271.00       |  |
| 808 - WIC Grant                               | 391.23       |  |
| 811 - Creating Healthy Communities Grant      | 60.32        |  |
| 812 - Public Hth Emergency Preparedness Grant | 500,00       |  |
| 813 - MCH/CFHS Grant                          | 26.10        |  |
| 814 - Community Health Center Grant           | 73,953.32    |  |
| 830-Drug Free Communities                     | 2,500.00     |  |
| Total   | \$80,368.27  |  |

#### 1.5. Public Participation - None

#### 2. Hearings/Readings/Regulations

2.1. Approval of household sewage treatment system variance for Tobias Yoder for 22297 College Hill Road, Danville, OH 43014, Brown Township Parcel # 02-00118.004 for an existing residence with a failing septic system. Due to a natural spring and an existing pole barn, the replacement treatment lines cannot meet the linear length of contour design requirements outlined in the Ohio Administrative Code 3701-29-15(N)(2) of 150 ft. The replacement system will have six lines installed at a distance of a minimum 110 ft that will obtain the adequate square footage for the new treatment area.

Dan Brinkman made a motion to approve the household sewage treatment system variance for Tobias Yoder for 22297 College Hill Road, Danville, OH 43014, Brown Township Parcel # 02-00118.004 for an existing residence with a failing septic system. Due to a natural spring and an existing pole barn, the replacement treatment lines cannot meet the linear length of contour design requirements outlined in the Ohio Administrative Code 3701-29-15(N)(2) of 150 ft. The replacement system will have six lines installed at a distance of a minimum 110 ft that will obtain the adequate square footage for the new treatment area. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

3. Special Reports 3.1. Board Report - None



#### 3.2. Health Commissioner Zach Green reported:

· Legislative Update

 HB 280 Lead Testing expectations strengthened & federal credit available for contractors. The 30 day certification language is not realistic per AOHC.

o HB 300 Opioid Remote Treatment Pilot program does not currently have enough support in

committee....no movement until 24'

HB 257 Public Bodies Meeting Virtually is also stagnant in the house committee

Downtown Remodel

o Schedule reflects mid January for substantial completion

■ All HVAC equipment has been set & drywall has received it's final coat

o Reminder: 11/20 at Noon walk through at 202 West Vine St.

Private stock COVID19 booster reimbursement is financially sustainable thus far.

 Re-accreditation documents are under final review. Submission slated for Dec 15th and onsite visit projected end of 2nd quarter of 2024.

Policy review in collaboration with the workforce committee will be underway regarding the passing of

Issue 2 in the very near future.

 Additional doses of Naloxone are being pursued for first responders due to action items identified in the Fatality Review Board.

 Attended the final Township & Village meeting for the year. Glad to report that all but three locations were attended by a KPH representative in 2023.

o Thank you Leadership team!

#### 4. New Business

#### 4.1. Finance

#### 4.1.1. Income and Expense

Amanda Rogers, DVM, made a motion to approve the income and expenses. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

# 4.1.2. Approval to rescind the motion from the October 18, 2023 Board meeting Section 4.1, item number 4.1.2: Resolution 2023-17, transfer of funds.

Dan Brinkman made a motion to approve the rescind of the motion from the October 18, 2023 Board meeting Section 4.1, item number 4.1.2: Resolution 2023-17, transfer of funds. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

# 4.1.3. Approval of the amended Resolution 2023-17, transfer of funds.

Eric Helt made a motion to approve the amended Resolution 2023-17, transfer of funds. Diane Goodrich seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Barb Brenneman, Dan Brinkman, Eric Helt, Diane Goodrich and Amanda Rogers, DVM; in the negative: none. The motion was approved.





#### 4.1.4. Approval of Resolution 2023-18, transfer of funds.

Amanda Rogers, DVM, made a motion to approve Resolution 2023-18, transfer of funds. Dan Brinkman seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Barb Brenneman, Dan Brinkman, Eric Helt, Diane Goodrich and Amanda Rogers, DVM; in the negative: none. The motion was approved.

# 4.1.5. Approval of Resolution 2023-19, to amend the Certificate of Estimated Resources and reduce/increase appropriations.

Amanda Rogers, DVM made a motion to approve Resolution 2023-19, to amend the Certificate of Estimated Resources and reduce/increase appropriations. Barb Brenneman seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Barb Brenneman, Dan Brinkman, Eric Helt, Diane Goodrich and Amanda Rogers, DVM; in the negative: none. The motion was approved

# 4.1.6. Approval to process a payment in the amount of \$798.64 to the Park National Bank Pass-through Account, in order to bring the balance to zero.

Eric Helt made a motion to approve the processing of a payment in the amount of \$798.64 to the Park National Bank Pass-through Account, in order to bring the balance to zero. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

## 4.1.7. Approval of FY2024 permanent appropriations.

Eric Helt made a motion to approve the FY2024 permanent appropriations. Dan Brinkman seconded the motion; in the negative: none. The motion was approved.

#### 4.2. Personnel

# 4.2.1. Approval to hire Caitlynn Ball, CMA, effective October 30, 2023.

Dan Brinkman made a motion to hire Caitlynn Ball, CMA, effective October 30, 2023. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

# 4.2.2. Approval to hire Jennifer Marston, HR Assistant, effective November 27, 2023.

Dan Brinkman made a motion to approve the hire of Jennifer Marston, HR Assistant, effective November 27, 2023. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

# 4.2.3. Accept the resignation of Chris Kesterson, Information Technologist, effective November 24, 2023.

Barb Brenneman made a motion to accept the resignation of Chris Kesterson, Information Technologist, effective November 24, 2023. Amanda Rogers, DVM, seconded the motion; in the negative: none. The motion was approved.



4.3. Contracts

4.3.1. Approval of the Business Service agreement with Longs Lawn & Grounds Maintenance for snow removal services, effective November 1, 2023 through October 31, 2024 with a yearly max of \$5,000.

Amanda Rogers, DVM, made a motion to approve the Business Service agreement with Longs Lawn & Grounds Maintenance for snow removal services, effective November 1, 2023 through October 31, 2024 with a yearly max of \$5,000. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

4.3.2. Approval of the Professional Service Contract with Knox Community Hospital for Health Equity Training, effective November 30, 2023 through November 30, 2024, for a reimbursement rate of \$60/ hr.

Eric Helt made a motion to approve the Professional Service Contract with Knox Community Hospital for Health Equity Training, effective November 30, 2023 through November 30, 2024, for a reimbursement rate of \$60/ hr. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.3.3. Approval of the project proposal from Julian & Grube for generating our Hinkle Financial Report, effective January 2024 through December 2026, with a yearly max of \$1,900.00.

Barb Brenneman made a motion to approve the project proposal from Julian & Grube for generating our Hinkle Financial Report, effective January 2024 through December 2026, with a yearly max of \$1,900.00. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

4.3.4. Approval of the Service Agreement with Rumpke for trash services at 202 West Vine Street, Mt. Vernon, effective January 15, 2024 through January 15, 2026 for \$114.31 monthly base rate, pending legal approval.

Dan Brinkman made a motion to approve the Service Agreement with Rumpke for trash services at 202 West Vine Street, Mt. Vernon, effective January 15, 2024 through January 15, 2026 for \$114.31 monthly base rate, pending legal approval. Eric Helt seconded the motion; in the negative: none. The motion was approved.

4.3.5. Approval of the Affiliation Agreement with CTEC for dental assistant program, effective upon signature and remains ongoing.

Amanda Rogers, DVM, made a motion to approve the Affiliation Agreement with CTEC for dental assistant program, effective upon signature and remains ongoing. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

4.3.6. Approval of the Engagement Agreement with EZ-ERC for analysis of the KPH/KCCHC employee payroll for a tax rebate FY2021-FY2022.

Amanda Rogers, DVM, made a motion to approve the Engagement Agreement with EZ-ERC for analysis of the KPH/KCCHC employee payroll for a tax rebate FY2021-FY2022. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.





#### 4.4. Board Approvals

4.4.1. Approval of the Personal Leave Policy.

Barb Brenneman made a motion to approve the Personal Leave Policy. Diane Goodrich seconded the motion; in the negative: none. The motion was approved.

#### 5. Board Information (Non-Action Items)

Health Commissioner and/or CHC CEO approved/signed the following:

- Amendment to the Zanesville Muskingum Health Department Health Equity contract to increase the maximum reimbursement to \$1600.00.
- MOA with Kenyon College to provide STI and Immunization clinics, effective August 1, 2023 through July 31, 2024 for a maximum reimbursement of \$35,000.
- Contract with Barnes Advertising Corp. for billboard advertising from November 20, 2023 through May 19, 2024, not to exceed \$4,500.
- Contract with Catalyst Life Services for sign language interpretation effective July 1, 2023 and remains ongoing with a monetary value of \$140/hour.
- Leadership Team

#### FISCAL - Katie Hunter, Fiscal Supervisor

- Resolution 2023-17 The wrong month's transfers were reported in error and I have updated the Resolution with the correct transfers that were done in September 2023.
- Resolution 2023-18 The fiscal division had to do additional transfer of funds in order to expense the grant funds prior to the end of the grant period.
- Resolution 2023-19 Drug Free Communities had additional funds that needed to be appropriated into their expenses in order to spend down carry over cash between grant periods.
- With the fiscal division being located closer to the county treasurer's office, we were able to improve operations and have been depositing money directly to the county instead of utilizing the pass-through account at Park National Bank that was set up several years ago. The approval to process a payment of \$798.64 will balance the bank to our fiscal software and balance out all of our accounts. The account will ultimately have zero left in it and all funds will appropriately be in our county accounts. There is additional documentation to support this approval in the BOH Folder for this month.
- The permanent appropriations for 2024 have been reviewed by the Finance Committee and are on the agenda for approval.

## HUMAN RESOURCES - Joyce Frazee, Director

- New Employees: I am happy to report that in a short period of time we have filled the Human Resources Assistant position. After viewing 89 applications, selecting the most qualified candidates and interviewing three of them the position was offered to Jennifer Marston. You will also be asked to approve the hire of Caitlynn Ball, Medical Assistant.
- You will also be asked to accept the resignation of Chris Kesterson, Information Technologist.
- The Personal Leave Days policy is on the agenda for approval. It has been revised to include a paragraph addressing the amount of leave a salaried employee in Tier 6 of the salary scale would receive per year. As we move forward with hiring providers as employees we have found it necessary to consider offering them more time off as an incentive to work for our health center. This has been approved by legal counsel and has been reviewed and supported by the BOH Workforce Committee.



 The affiliation agreement with CTEC will allow students in the dental assistant program to "job shadow" in our dental clinic. Participation in this program work experience will be for educational purposes only and will be treated as an extension of said program.

Joyce Fazee, HR Director, also reported: Board members are required to complete 2 hours of continuing education units (CEU's) per year and as of this meeting only 1 hour has been completed. If members of the board have completed CEU's for work purposes they can submit proof of completion to Joyce or Kristi before the end of the year. For members that need to complete 1 more hour will receive an email from Kristi or Joyce with training videos.

# ENVIRONMENTAL HEALTH - Nate Overholt, RS, Director

A Household Sewage Treatment System variance application was provided by Tobias Yoder for 22297
College Hill Road, Danville, OH 43014, Brown Township Parcel # 02-00118.004 for an existing
residence with a failing septic system. Due to a natural spring and an existing pole barn, the
replacement treatment lines cannot meet the linear length of contour design requirements outlined in the
Ohio Administrative Code 3701-29-15(N)(2) of 150 ft. and will therefore require a variance. The
replacement system will have six lines at a distance of 110 ft that will obtain the adequate square footage
for the new treatment area.

# PUBLIC HEALTH EDUCATION AND NURSING - Tina Cockrell, Director

- The goal of raising \$200,000 for the Centerburg playground has been met. Tami Ruhl, will begin to help with purchasing equipment for installation. Creating Health Communities also partnered with PIRE (Pacific Institute for Research and Evaluation) to provide "Healthy Eating" project support, and facilitated an 1.5 hour workshop for the Knox County Food Council. Participants learned how to effectively tell their story to engage public and stakeholder support. The theme centered around getting representatives from different segments of the food system to join the council. For example, growers, restaurant owners, and school food service providers.
- 44 homebound vaccines provided in October, staff will be finishing up with community COVID/Flu clinics with the final event scheduled for Friday, November 17 at the Energy Fieldhouse 9a-Noon.
- We continue to see Lyme cases into November. We plan to continue to partner with the schools next year to provide the TickBusters program.
- The STI contract with Kenyon will cover PHEN nurse time to administer and process tests for six scheduled clinics.
- ODH Cribs for Kids' new grant year started October 1, 11 cribs distributed for the month.
- 9 CMH visits completed, 5 new Lead cases, 3 cribs and 1 newborn home visit.
- Over 100 clients have enrolled in the Tobacco Cessation program for the year, a 3-month follow up was
  recently conducted with clients indicating they remain tobacco free. Mike Whitaker is working with 3
  students from Kenyon, 3 high school students and 3 adults to develop a Youth Tobacco Action Plan that
  will consist of 3 SMART objectives or activities to impact teens and deter them from using tobacco.
- Jenn O'Hara, School Nurse after many months of planning and coordinating is proud to announce the Knox County Career Center is recognized as a heart safe school through Project ADAM and Nationwide Children's Hospital. She started the project last winter.
- Centerburg Softball received 2 AEDs, 2 AEDs are planned for Fredericktown, 2 AEDs for Danville and 2 AEDs are planned for Mount Vernon.



 Community disposed of 88.28 pounds of medications on Drug Take Back Day. Next Drug Take Back will be held in April 2024.

#### WIC - Cyndie Miller, RD, LD, CLC, Director

- Knox County WIC initial caseload for October 2023 is 783, an increase of 3 from September 2023.
   Referrals included "1" for the Mommy & Me Smoking Cessation program and included "14" to the CHC (4 Adults, 0 infants, and 10 children).
- Knox County WIC's breastfeeding initiation rate for October 2023 is 76.5%.
- Nutramigen powdered formula supply continues to be problematic. Alimentum powdered formula is the suggested alternative currently. State WIC continues to meet with Mead Johnson on a regular basis and hold bi-weekly calls with local program directors.
- Baker's IGA is once again an approved WIC vendor.
- The standard Cash Value Benefit (CVB) food package for fruits and vegetables has been increased for November and December of Federal Fiscal Year 2024 (FFY24). The new amounts are as follows: \$26 for children • \$47 for postpartum women • \$52 for fully/partially breastfeeding and pregnant women • \$78 for exclusively breastfeeding multiples.
- Packets with updated WIC information were distributed to area medical providers.
- WIC staff, Wendy Sullins and Cyndie Miller, participated in the very successful 3<sup>rd</sup> Annual HMG Fall Festival on Friday, October 7<sup>th</sup>. It was a beautiful and fun, fall evening for our community families with young children!

# COMMUNITY HEALTH CENTER - Lane Belangia, CEO

- New Access Point Grant to be released in December of 2023, current analysis of pursuit of this
  application is underway.
- On-Site Visit from HRSA is proposed for late summer or early fall of 2024.
- · Health Center Strategic Plan will be reviewed this month during the Co-app meeting
- EX-ERC agreement signed
- Reviewing Access Nurse to cover afterhours for Health Center 2024
- Sliding Fee Review

## CLINICAL DIRECTOR - Nan Snyder, RN

## Quality Improvement:

| MINORE   | RUAT   | CHANGE   | MARKET | NAME AND ADDRESS. | description. | EXCUSSIONS. |
|--|--------|----------|--------|-------------------|--------------|-------------|
| Childhood Immunication Status (CME 117v13)   | 0.0%   | 10.7% ¥  | anns.  |                   | 39           | 0           |
| Child Meight Assessment / Counseling for Nutrition / Physical Activity (CHS 155+11)  | 48.7%  | -9835. * | 808%   | 44                | 961          |             |
| BMI Screening and Follow-Up 18+ Years (CMS-69v21)                                    |        | 425.4    | mes    | 1000              | 4,305        | 20          |
| Depression Remission at Twelve Hoeste (CHS 150v62)                                   | 18%    | 375.*    | 8005   | 1                 | 100          |             |
| Screening for Depression and Fullow Up Plan (CHS 2x(2))                              | 875%   | 135.*    | dads.  | 3.774             | 4314         | 576         |
| Toketon User Screening and Constition (CMS 1)8v(1)                                   | 94.9%  | 0.0% W   | 85.0%  | 2.470             | 2,964        |             |
| Colorectal Cancer Screening (CMS 130vill)  | 104%   | +135.+   | 58.6%  | 226               | 2335         |             |
| Cervical Cancer Screening (CHS 124v21)   | 12.0%  | +28% +   | 45.0%  | 304               | 1.594        | 230         |
| Breast Cancer Screening Ages 50-74 (CMS 125x13)                                      | 42.6%  | +1575 +  | 508%   | 416               | 1009         |             |
| Hyperionsion Controlling High Bland Freezure (CHSL65e11)                             | 29.8%  | +555 +   | 2045   | 943               | 1,000        | 39          |
| Diabetes ASc > 9 or Untersed (CMS 132x53)  | 31.8%  | 0.65     | 3041   | 164               | 154          | - 11        |
| Statis Therapy for the Prevention and Treatment of Cardiovascular Disease (CMS347v6) | 79.5%  | 860 W    | aners. | 400               | 654          | 20          |
| WO Anglein Line (CMS 36447)  | 71.0%  | -465 *   | eters. | 56                | 78           | 10          |
| HOV Scienning (CHS S4845)  | 845    | 935 W    | 180%   | 129               | 3.994        | 14          |
| MV and Pregnant  | 84%    | 869.     | 100 es |                   | 10           |             |
| HIV Linkage to Care  | 220.00 | + 100.0% | 100.0% | 1                 | - 1          |             |
| Overted September for Children Balances & 9 Years (CARS 27740)                       | 24.40  |          | ***    |                   |              |             |



Education: This chart shows the benchmark UDS measures year-to-date. Currently there are six measures with the result in green which means we are meeting this measure. It has been difficult for us to meet measures due to provider and mid-office staff shortages. What is exciting is that there are five preventative measures that have a positive change from 2022.

#### Quality Plan Measures:

#### Transition of Care:

During the 2<sup>nd</sup> Quarter 2023 one person was assigned the task to call medical patients who were released from inpatient and Emergency Department stays. The goal is 80% visit with a provider within 7 days. This has been a challenge due to most provider's schedules being full and individual preference on who they want to see. We did see almost half of the patients within 30 days of hospital/ED discharge.

#### 3rd Quarter 2023

| and | O | 11.0 | whor | 2023 |
|-----|---|------|------|------|
| Sec | v |      | reci | 2023 |

| ED Fallow Up Scheduled (48 hours) | 17.0% |
|-----------------------------------|-------|
| ED Follow Up Scheduled (7 days)   | 341%  |
| ED Follow Up Scheduled (30 days)  | 51.1% |
| ED Follow Up Visit (48 hours)     | 5.7%  |
| ED Follow Up Visit (7 days)       | 19.3% |
| ED Follow Up Visit (30 days)      | 40.9% |
|                                   |       |

| ED Follow Up Scheduled (48 hours) | 25.0%   |
|-----------------------------------|---|
| ED Follow Up Scheduled (7 days)   | 43.3%   |
| ED Follow Up Scheduled (30 days)  | 63.3%   |
| ED Follow Up Visit (48 hours)     | 5.0%  |
| ED Follow Up Visit (7 days)       | 20.0%   |
| ED Follow Up Visit (30 days)      | 50.0%   |
|                                   | ED Follow Up Scheduled (7 days)  ED Follow Up Scheduled (30 days)  ED Follow Up Visit (48 hours)  ED Follow Up Visit (7 days) |

#### Tracking Hospital Readmission:

The goal is less than <3%. We have a lot of work to do on this.

| 310 | Quarte | r |
|-----|--------|---|
| 2   | Anute  | ۰ |

| 2 nd | Own | and or an |
|------|-----|-----------|
| 4    | Qua | rter      |

| ED Readmission (30 days) | 23.2% | ED Readmission (30 days) | 19.4% |
|--------------------------|-------|--------------------------|-------|

## Peer Review Report:

According to Dr. Martinson there were a few follow-up items with providers, however, in general nothing was concerning.

# Tracking Patient Referrals:

The goal of referral closure is 80% closure. Currently we are at 54% and the follow up is completed by the Mid-office staff so again staffing shortages have hurt this process, along with shortages at the locations we refer patients to. This is especially prevalent in dental referrals.

| Referral Status | Referral Status | Referral Count |
|-----------------|-----------------|----------------|
| Addressed       | Addressed       | 1.323          |
| Consult Pending | Consult Pending | 807            |
| Open            | Open            | 331            |
| Overall         |                 | 2,461          |





#### No Show:

The Goal is to be less than 20%. We have increased our number of UDS qualifying visits from 3,785 in 3<sup>rd</sup> quarter 2022 to 6,527 3<sup>rd</sup> quarter 2023 with no show rates continuing to go down. This has been greatly influenced by the two-way appointment reminder system of CareMessage which allows patients to cancel appointments easily instead of not showing up.



Chart Closure Compliance within 72 hours: Currently at 3.36 days.

Complaints: Year-to-date one complaint which did not progress to a grievance.

Incident Reports: 9/11 or 82% sent to DON or CEO within 24 hours.

#### Population Health:

#### News:

Tara Mertler, Population Health Navigator, has been working closely with the Ohio Association of Community Health Centers (OACHC) to secure an additional \$13,000 in our Comprehensive Care Program over the next two months.

# BEHAVIORAL HEALTH DIRECTOR - Stacy Gilley, LISW-S

# Georgette Burritt, LSW/LICDC, reports the following:

Georgette reported on 10-18-23, that she had received 4 new direction referrals in the last 3 weeks!

# Paul Hart-Ruthenbeck, LCDC III, reports the following:

I have many clients that need after hour appointments due to school or work. It is getting hard to see these clients. Setting new attendance records for the various groups. 11 in Relapse prevention this week (reported 11-01-23), 7 for Men's Anger and 7 in SMART.

## Chris Remy, LISW-S, reports the following:

I have a 20 year old female who is working hard through EMDR Therapy in overcoming trauma that started back when she was abandoned by her mother and started her life in an orphanage in China. It's been a challenge for her as she works through trauma that started before she can even remember, but she has been working hard at it and making positive strides.

# Kristina Foreman, LISW-S, LICDC-CS, reports the following:

My client lost her Medicaid due to making \$20,000 a year. This is slightly above the Medicaid cut off of 138% poverty level. She is now unable to continue counseling due to not being able to afford our sliding scale. The



charge for 1 hour of counseling is \$314. Which according to our current scale would make her responsible for paying \$125.60 per hour session. This is very unaffordable for someone falling into the 150% poverty level. I would like to see our current sliding scale be reevaluated. Individuals eligible for Medicaid that fall in the lower end of the 40% portion of the sliding scale, slide C. It doesn't seem that our current sliding scale is providing a service to the community when individual's falling in slide A, B and C are potentially eligible for Medicaid. Individuals who fall in the high end of C and beyond simply cannot afford to come to counseling especially if they need weekly sessions. The nominal fee of \$10 for individuals falling at below 200% poverty seems more reasonable.

Sarah Davis, LSW, reports the following

On Monday Nov 6th, my client presented with a pale clammy appearance. She was shaking uncontrollably and she was unable to concentrate or maintain a conversation. EMS was called and she was transported to KCH. Upon arrival at KCH ER she explained, to the best of her ability, her symptoms. She was left alone in her room for several hours then released. Her discharge paperwork indicated her problem as marijuana abuse. She does use marijuana but has a medical marijuana card. This client has a very extensive medical history and is currently being treated by specialists at OSU for a neurological disorder. She went home no better than she went in. It appears they based her treatment on her appearance and a positive marijuana drug screen instead of treating her actual symptoms. Fast forward to the next day, while she was at her PT appointment at OSU the therapist also noticed her symptoms and called EMS. She was taken to OSU ER where she was later admitted and is currently undergoing testing to figure out the issue.

Lauren Sanders, LISW, reports the following:

I will be conducting educational groups at Danville High School, which started on October 31st. Group sessions will occur once a week for approximately 30 minutes during their academic focus. Groups will run for 8 weeks with an emphasis on anxiety, coping skills and emotional regulation. Groups will consist of a maximum of 8 students. There are two different groups, one for middle school and one for high school students.

6. Adjournment

Having no further business, Dan Brinkman made a motion to adjourn the meeting. Amanda Rogers, DVM, seconded the motion; in the negative: none. The motion was approved.

The Board meeting adjourned at 7:24p.m.

Jeff Harmer

**Board President** 

Zach Green

Health Commissioner